

Section	200 Patrons
Title	Refunds
Code	203
Status	Active
Adopted	April 10, 2024

Authority

The Board has the authority to determine when refunds will be provided.

Delegation of Responsibility

Season Memberships

The Board shall determine the guidelines under which refunds will be provided. The financial secretary shall be responsible to issue refunds that fall within the guidelines.

Daily Memberships and Refreshment Stand:

The management team shall determine the guidelines under which refunds will be provided and can provide cash refunds as deemed appropriate. Otherwise, a check refund can be issued by the financial secretary and board of directors.

Refunds

Full season membership refunds, minus any processing fees applied at time of purchase, will be issued when the request is made prior to the opening day of the season.

No refunds of any amount will be made on or after the opening day of the season whether the membership has been used or not.

Inclement Weather

If the pool closes for the day due to inclement weather, no later than 2 hours before the pool regular closing time, anyone who paid daily admission can receive a ticket for another day in the same operating season. Nothing different is available for daily admissions as related to the rental of either pavilion.